### **Online Payments**

This online payment system is provided by SIFY DIGITAL SERVICES LIMITED. SIFY DIGITAL SERVICES LIMITED may update these terms from time to time and any changes will be effective immediately on being set out here. Please ensure you are aware of the current terms. The country of domicile for SIFY DIGITAL SERVICES LIMITED is India.

### Terms & Conditions

Please read these terms carefully before using the online payment facility. Using the online payment facility on this website indicates that you accept these terms. If you do not accept these terms do not use this facility.

All payments are subject to the following conditions:-

The description of services of domain services are specific to your need, when you log in with your unique password. Normally payment is required in advance (i.e. before you commence your activity).

All Fees quoted are in Indian Rupees. The SIFY DIGITAL SERVICES LIMITED reserves the right to change the fees at any time.

- Your payment will normally reach the SIFY DIGITAL SERVICES LIMITED account to which you are making a payment within seven working days.
- We cannot accept liability for a payment not reaching the correct SIFY DIGITAL SERVICES LIMITED account due to you quoting an incorrect account number or incorrect personal details. Neither can SIFY DIGITAL SERVICES LIMITED can accept liability if payment is refused or declined by the credit/debit card supplier for any reason.
- If the card supplier declines payment the SIFY DIGITAL SERVICES LIMITED is under no obligation to bring this fact to your attention. You should check with your bank/credit/debit card supplier that payment has been deducted from your account.
- In no event will the SIFY DIGITAL SERVICES LIMITED be liable for any damages whatsoever arising out of the use, inability to use, or the results of use of this site, any websites linked to this site, or the materials or information contained at any or all such sites, whether based on warranty, contract, tort or any other legal theory and whether or not advised of the possibility of such damages.

## **Refund Policy**

- If the customer leaves the SIFY DIGITAL SERVICES LIMITED website before they complete their transaction, then the customer shall not be entitlement to a refund of paid service fees.
- Refunds, if applicable, at the discretion of the SIFY DIGITAL SERVICES LIMITED, and will only be made to the debit/credit card used for the original transaction. For the avoidance of doubt nothing in this Policy shall require the SIFY DIGITAL SERVICES LIMITED to refund the Fees (or part thereof) unless such Fees (or part thereof) has been credited to account of SIFY DIGITAL SERVICES LIMITED.

# **Privacy Policy**

This Privacy Policy applies to domain services offered by SIFY DIGITAL SERVICES LIMITED. Sometimes, we may post product specific privacy notices or Help Centre materials to explain our products in more detail.

If you have any questions about this Privacy Policy, please feel free to contact us through our website or write to us at <u>domainadmin@sifycorp.com</u>

The customer hereby consents to use the Information that is collected on the website and permit SIFY DIGITAL SERVICES LIMITED to use the information towards the services provided for domain services.

#### **Changes to our Privacy Policy**

SIFY DIGITAL SERVICES LIMITED reserves the right to modify/amend/remove this privacy statement anytime and without any reason. Nothing contained herein creates or is intended to create a contract/agreement between SIFY DIGITAL SERVICES LIMITED and any user visiting the SIFY DIGITAL SERVICES LIMITED website for obtaining domain services or providing identifying information of any kind.

## **DND Policy**

If you wish to stop any further sms/email alerts/contacts from our side, all you need to do is to send an email:- <u>domainadmin@sifycorp.com</u>.

## **Contact Details:**

Email: <a href="mailto:domainadmin@sifycorp.com">domainadmin@sifycorp.com</a>